



GLEN OROUA SCHOOL

Kaitiaki for our Community

4 February 2026

Nau mai, hoki mai Glen Oroua families! Welcome back for 2026!

Our team are delighted to be back at school building relationships and setting routines in place to create happy learning environments for the year. We welcome Whaea Evelyn & Mrs Rogers to their new teaching roles, along with new student, Malachi C and his parents, Nellie & Kelvin, to our Kākano class and school community. We also welcome back Olive CH & Wiki M to our Tupu class. It's great to start the year with 70 students, which equates to awesome class sizes, and we do have a few new students planning to join us as the year progresses.

We are keen to connect with you about your children, and have **class introductions** built in as part of our **Welcome BBQ** next Wednesday evening from 5.30pm. Further along the term in Week 6 & 7 we have **conferences** with yourselves, your child and their teacher to set goals for the year. In the meantime, if you need to be in touch with your child's teacher, or Francie, please contact us via the Hero app or email:

Rākau (Year 7&8) - Whaea Evelyn Perry: evelyn@glenoroua.school.nz

Māhuri (Year 5&6) - Whaea Shayna Crawford: shayna@glenoroua.school.nz

Tupu (Year 3-4) - Mrs Lidia Rogers: lidia@glenoroua.school.nz

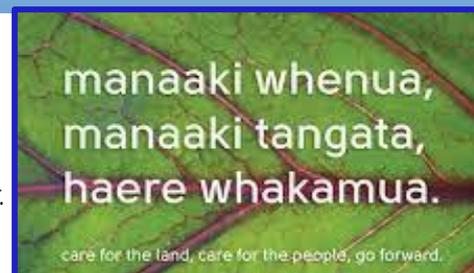
Kākano (Year 0-2) Ange Ireland: ange@glenoroua.school.nz

Francie Carroll: principal@glenoroua.school.nz

Generally, after school on Tuesdays, teachers are involved in meetings so are unavailable to meet with parents then.

Ideally, with a commitment to clear communication we are able to resolve any issues quickly as they arise. However, I have included our **Concerns & Complaints Process** in this newsletter for your reference. This, and other policies and procedures can be accessed at anytime using the SchoolDocs links below.

Our preferred methods for letting us know when your son/daughter will be absent are via the Hero app, or by contacting Diane in the office - 06 3297859 or glenoroua@glenoroua.school.nz. This ensures the right information gets to the right place!



We're looking forward to a brilliant 2026 working together with you and your children within our fantastic & thriving Glen Oroua community.



glenoroua.schooldocs.co.nz

Username: glenoroua

Password: policies

www.glenoroua.school.nz
glenoroua@glenoroua.school.nz

06 3297859

Waitangi Day Gala...

Please help out with the Friends of the School stall at Friday's Gala in Rongotea by:

- Donating two non-perishable items for the grocery raffle. No alcohol or cans, and please drop them to the office by Thursday morning.
- Donating baking, preserves, plants or bags of lollies to sell at the gala. Bring these to the school office on Thursday or to the gala on Friday morning.
- Volunteer to spend an hour serving on the stall using the form that went home yesterday.

Our Friends of the School is a group of parents and community members who volunteer their time to support the school through fundraising, events, and helping strengthen connections between families, staff, and the wider community.

Glen Oroua Community Playgroup...

This will be re-starting on Friday 13 February from 9-11.30am in our Ngahere room, just through the gate from the carpark here at school, for local pre-schoolers and their adults! Contact Anna Hunter on 021 038 5012 for further details.

Concerns and Complaints Process

This information should be read alongside our Concerns and Complaints Policy and related policies on SchoolDocs.

OVERVIEW



You can raise concerns and complaints with our school verbally or in writing.



The school will assess and respond according to the nature of the concern or complaint.



The school will tell you how we plan to manage your concern or complaint, and let you know when the matter is closed.

HOW TO RAISE A CONCERN OR MAKE A COMPLAINT

Contact the following people at the school (verbally or in writing).

A staff member involved
(e.g. classroom teacher, head of learning area)

The principal
for serious matters

The board chair
for concerns or complaints about the principal

Another board member
for concerns or complaints about the board chair

- Concerns or complaints may be referred to a more appropriate person (e.g. senior staff, principal, board member).
- The school may ask you to put your concern or complaint in writing to help address the matter.
- You are welcome to have a support person (e.g. whānau member, friend, lawyer, union representative).
- Everyone involved is expected to respect privacy and confidentiality.

HOW THE SCHOOL MANAGES CONCERNS AND COMPLAINTS

We manage concerns and complaints in a timely manner and seek to protect people's mana and dignity. We ensure:

- people are treated fairly
- those involved have the opportunity to be heard
- decision-making is unbiased.

The school assesses the concern or complaint and responds according to its nature and seriousness, and who is involved (e.g. student, staff member, principal, board member).

NOTIFICATION AND CLOSURE

We will tell you about how we plan to manage your concern or complaint, and let you know when the matter is closed.

After responding to your concern or complaint, **the school considers the matter closed.**

If you feel your concern or complaint has not been resolved after receiving a response, you may escalate the concern or complaint to the principal or board.

After the board has dealt with a matter, there is no further avenue for consideration by the school.

If you need help to understand the concerns and complaints process, please contact the school.

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Coming Up...

06 FEB Friday

Waitangi Day Holiday
FotS Stall & Top School event
@ Rongotea Lions Gala

11 FEB Wednesday

Welcome BBQ & Class
Introductions - 5.30pm
EPIC music lessons begin

12 FEB Thursday

School Board Meeting

13 FEB Friday

Hui-ā-kura/Assembly - 2.15pm

18-20 FEB

Māhuri to Camp Tuki Tuki

19 FEB Thursday

Rākau to Tech @ LAC

25 FEB Wednesday

Enviro Rōpū 2-3pm

26 FEB Thursday

Rākau to Tech @ LAC

27 FEB Friday

Small Schools Swimming @
Rongotea

FUEL FOR SCHOOLS

Fern School Sponsorship Programme